

Terms and Conditions



IMPORTANT NOTE:

These T&Cs should be consumed alongside both those detailed within the relevant customer order forms *and* any other T&Cs detailed via <https://www.spitfire.co.uk/support/terms-and-conditions/>.

Door Phones

Where Spitfire are supplying a door phone unit or an adaptor for an existing door phone unit, please note that we do not fit the door phone/adaptor to your building or link the door phone to your locking mechanism on the door. The door phone/adaptor will be configured as though it is a normal extension on a phone, the door unlock code will be noted. You should have PoE Cat5/6 network cabling installed to the required location outside, so that you are able to attach the door phone and have it connected to the same network as your other phones. You will need to supply an engineer if a door lock mechanism is required to be connected to the door phone unit.

Please note that your site must have in place suitable CAT5e/CAT6 cabling suitable for running IP Telephony, including sockets, cabling and patch panels and cabinet. If this is not in place we can arrange for an associate company to provide a quotation via Spitfire for this additional work, which will be chargeable. Please note that we may not be able to accept an order for certain phone systems until all such cabling infrastructure is in place. If we find that part of the cabling is faulty this will need to be repaired at the customer's expense.