

INNOVATIVE

FLEXIBLE

RELIABLE

SUPPORTIVE

COST EFFECTIVE

SIP Trunks Resilience

James Davis

Partner Service Team Leader

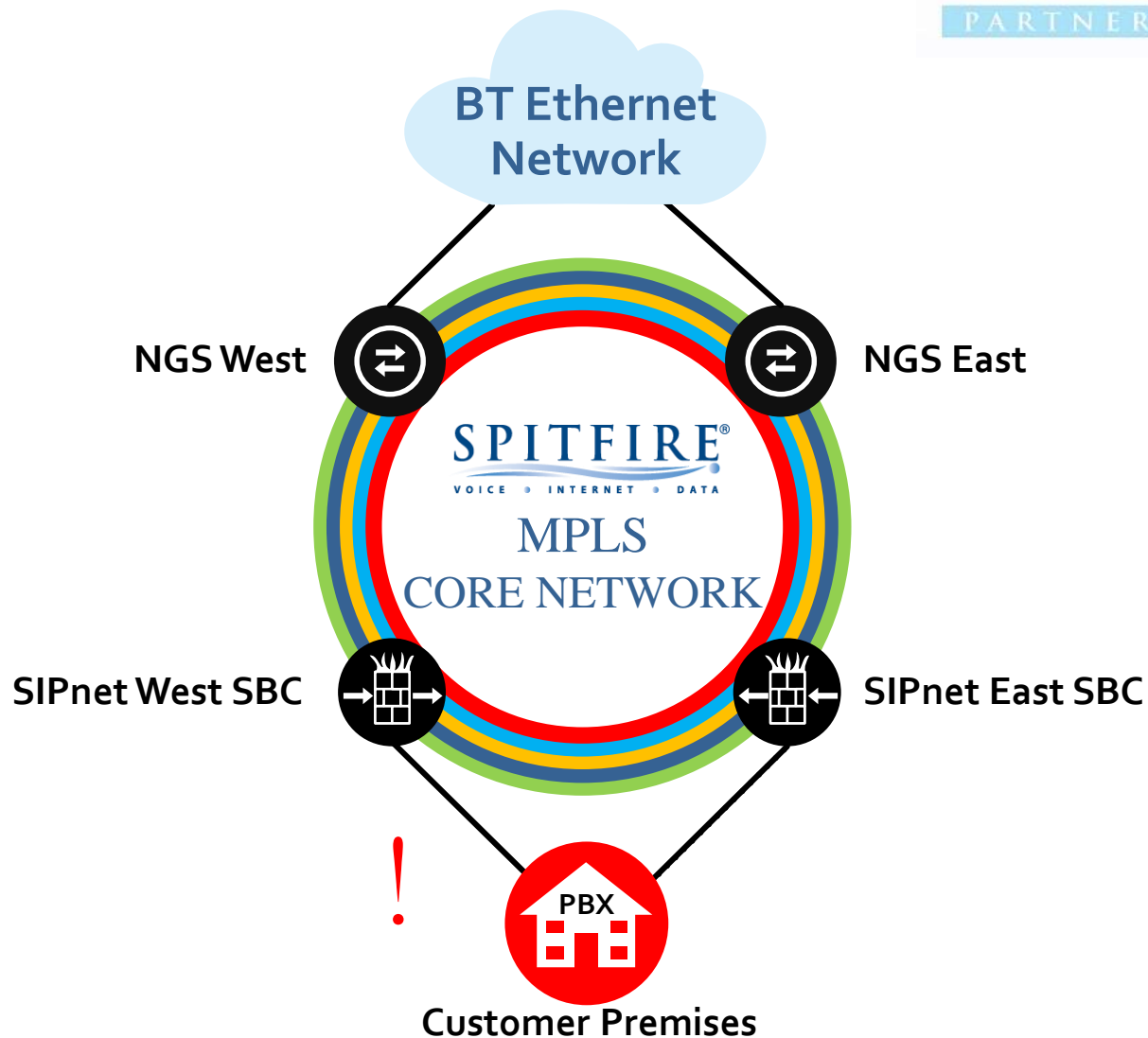
Spitfire SIP Trunks

- Replicated SIP Network at the Printworks
- Added Inbound & Outbound Resiliency

How was this implemented?

- New voice network installed in 2017
- 3 x Next Generation Switches
- Two separate data nodes at two geographic locations
- Referred to as SIP East & SIP West

SIP Resilience



INNOVATIVE • FLEXIBLE • RELIABLE • SUPPORTIVE • COST EFFECTIVE

Which Services will benefit?

- Any existing SIP trunks with Spitfire
- Any existing SIP Communicator Systems
- Any New SIP trunk or SIP Communicator Systems

So what do I need to do?

- Those who maintain IP PBX systems using SIP trunks will need to configure 2x SIP trunk accounts on the PBX
- Systems capable include IP Office, Beronet, Asterisk & Mitel
- 3CX has limitations which mean that it is not currently capable of supporting resilient SIP trunks.

How is this going to help me?

- As an IT provider & SIP PBX maintainer you can give your customer's peace of mind that the Spitfire Service you recommend comes with core network level resiliency as standard.
- Use Spitfire provided Voice Approved circuits
- Even more reasons to go Spitfire for SIP

Customer Controlled Diverts

- **Coming Soon**
- With the aforementioned next generation switches in place you or your customers will be able to control diverts and their destinations
- Instantly divert calls elsewhere in the event of emergency or just over a holiday
- Will forward original CLI unlike when forwarding via a PBX
- Initially through Spitfire's Customer Portal
- Finally via a Spitfire App

And the best part...

- Free of charge
- Most of our competitors will charge for additional trunks and resiliency
- Spitfire is providing resiliency as part of the service and a reflection of our commitment to a resilient core network.

Customer Controlled Diverts

Coming Soon

- With the aforementioned next generation switches in place you or your customers will be able to control diverts and their destinations
- Instantly divert calls elsewhere in the event of emergency or just over a holiday
- Divert operates at a Core Network Level
- Will forward original CLI unlike when forwarding via a PBX
- Initially through Spitfire's Customer Portal
- Finally via a Spitfire App



Subscribe to our YouTube Channel and keep an eye out for our upcoming SIP trunk video