

## **SIP Services**

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## Agenda

• SIP Trunks – Update

• SIP and understanding "The Spitfire Message"

SIP Back-Up Auto Diversion





## The Spitfire Message

#### One-way performance requirements



**Low latency** 

<150mS

Low jitter

<30mS

Low packet loss

< 1%







What does this mean?

Why would I want this?

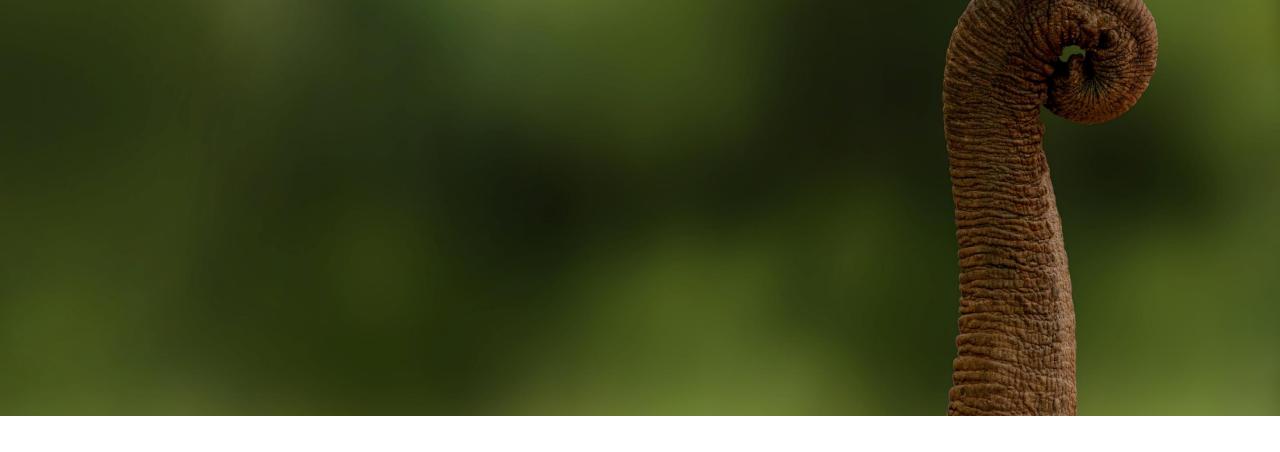




## SIP Back-Up Auto Diversion

- SIP Back-Up Call Diversion will automatically divert inbound SIP calls if call cannot be delivered over SIP
- Auto Restore
- Call is typically diverted to an analogue line, to mobiles or to a dedicated back-up line or DR office
- Calls can be diverted to single number or multiple numbers (DDI by DDI failover)
- Helps protects against circuit failure, PBX failure





# Contact your Spitfire Account Manager for more information and initial set up

